From: Gwem Maisenhelder
To: Microsoft ATR
Date: 11/18/01 3:26pm

**Subject:** comments on antitrust settlement

To whom it may concern:

Having used the microsoft operating system since I have owned a computer, I have nothing but contempt for the company and its products. By its own admission, Microsoft has built bugs into its bloated operating system to cause problems with the Netscape browser, which I prefer to use. I am constantly rebooting and having messages that I have to close programs to run the program I am trying to run even when NO other programs are supposed to be operating. That is part of the bloat--microsoft running things in the background that I do not want or need.

What the consumer should be offered is an operating system--clean and simple--with the consumer able to add whatever he or she wants and needs.

To be blunt, I do not believe Microsoft will follow any of the court's directives. In fact, it has already demonstrated its supreme arrogance and contempt of authority throughout these proceedings. Microsoft has an exceedingly large amount of cash and is a powerful company--both of which should have a negative bearing on the court's view. I really hate to see Bill Gates and company get away with their egregious attempt to destroy other companies and monopolize their sector to such an extent that the consumer cannot make a choice.

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